



(800) 843-7477

FFF Flu Update

To: Valued FFF Customer
From: Chris Ground, FFF Enterprises
Date: December 20, 2010
Re: Recall Notification

IMPORTANT NOTICE REQUIRING IMMEDIATE ATTENTION *Recall: Fluvirin® (Influenza Virus Vaccine) 2010-2011 Formula Multidose Vial*

Dear Valued Customer,

FFF Enterprises, Inc. has recently been notified of the Novartis Vaccines recall of a single batch of product: FLUVIRIN® (Influenza Virus Vaccine)

2010-2011 Formula Multidose Vials lot # 111812P1

If you have this product in inventory, please do not use it and return any vials from this lot to FFF Enterprises to obtain replacement product free of charge. Only FLUVIRIN® Multidose Vials with the above specified lot number are subject to this recall; all other FLUVIRIN® products are unaffected and safe to use.

To arrange for return of any stock of the affected FLUVIRIN® in your possession that you received from FFF Enterprises, please call **Wow! Customer Care at (800) 843-7477** for assistance with your return.

This recall of the above lot has been initiated because, for a small number of vials, cracked vial necks leading to broken vials have been detected. In addition, cracks in the vial necks carry the potential risk of product sterility being compromised, however Novartis Vaccines is not aware of any related safety issues being reported. For patients who have received vaccine from this affected lot within the past week, clinical assessment may be considered in accordance with routine medical judgment. Patients previously vaccinated with a dose from this lot who did not experience problems should be unaffected, and therefore no action, such as further clinical assessment or revaccination, is required.

Please see the entire Fluvirin recall statement:

www.fffenterprises.com/Assets/Downloads/FluvirinHCPRecallLetter17Dec2010FinalSigned.pdf

As always, we are here to answer any questions you may have, and we thank you for your trust in FFF to supply your biopharmaceutical needs.

Sincerely,

Chris Ground
Senior Vice President
National Accounts
FFF Enterprises, Inc.